An introduction to the Humanitarian inclusion standards for older people and people with disabilities



### Leave no one behind

Older people and people with disabilities are routinely excluded from humanitarian response.

Humanitarian actors have committed that assistance and protection will be provided solely on the basis of need, without discrimination.

The Humanitarian inclusion standards for older people and people with disabilities recognise the importance of including those most at risk, and can help you to uphold the humanitarian principles.

Using these standards will help you to successfully identify and reach those most at risk during a humanitarian crisis.

## How do these standards work?

These standards are designed to be used in conjunction with the Sphere Humanitarian Charter and Minimum Standards in Humanitarian Response, the Core Humanitarian Standard for Quality and Accountability (CHS), and other Sphere companion standards. They complement Protection Mainstreaming: the process of incorporating protection principles and promoting meaningful access, safety and dignity in humanitarian aid.



## What is in these standards?

The standards consist of nine key inclusion standards, and seven sets of sector-specific inclusion standards for protection; water, sanitation and hygiene; food security and livelihoods; nutrition; shelter, settlement and household items; health; and education.

Each standard comes with key actions, guidance, tools and resources, and case studies illustrating how older people and people with disabilities have been included in humanitarian responses.



### Why use these standards?

The sector-specific standards will guide you in three key areas: data and information management; addressing barriers to inclusion; and participation of older people and people with disabilities.

## When should I use these standards?

The standards can be used as guidance during programme development, implementation and monitoring, and as a resource for training and advocacy.

They can be used in conjunction with the 'Good practice guide' (see Further information), to bring about organisational change to make policies, practice and programmes more inclusive.



# Further information

The Humanitarian inclusion standards for older people and people with disabilities were developed by the Age and Disability Capacity Programme (ADCAP), an initiative of the Age and Disability Consortium. The members of the consortium are CBM, DisasterReady.org, Handicap International, HelpAge International, International Federation of Red Cross and Red Crescent Societies (IFRC), Oxford Brookes University and RedR UK.

You can find further resources, including a good practice guide, training materials and links to e-learning courses at:

#### www.cbm.org

www.handicap-international.org www.helpage.org/adcap



# Key inclusion standards

### 1: Identification

Older people and people with disabilities are identified to ensure they access humanitarian assistance and protection that is participative, appropriate and relevant to their needs.

#### 2: Safe and equitable access

Older people and people with disabilities have safe and equitable access to humanitarian assistance.

#### 3: Resilience

Older people and people with disabilities are not negatively affected, are more prepared and resilient, and are less at risk as a result of humanitarian action.





#### 4: Knowledge and participation

Older people and people with disabilities know their rights and entitlements, and participate in decisions that affect their lives.

#### 5: Feedback and complaints

Older people and people with disabilities have access to safe and responsive feedback and complaints mechanisms.

#### 6: Coordination

Older people and people with disabilities access and participate in humanitarian assistance that is coordinated and complementary.





### 7: Learning

Organisations collect and apply learning to deliver more inclusive assistance.

#### 8: Human resources

Staff and volunteers have the appropriate skills and attitudes to implement inclusive humanitarian action, and older people and people with disabilities have equal opportunities for employment and volunteering in humanitarian organisations.

#### 9: Resources management

Older people and people with disabilities can expect that humanitarian organisations are managing resources in a way that promotes inclusion.



### Free download

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#### www.cbm.org www.handicap-international.org www.helpage.org/adcap

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